

Appendix C

Achievements for Quarter 1
(1st April to 30 June 2009)

	Contributing to						
	Council Plan	Community Strategy	LAA	HIP	Good News	Equalities	Value for Money
Serving our community and customers							
The Hillingdon First Card was launched this quarter, which was led by the ICT team. The Contact Centre also gave a great deal of support by dealing with an additional 12418 contacts in connection with the launch of the Hillingdon First Card.				✓	✓		
We have secured 900K as part of the European Social Fund to provide training and airport-related employment opportunities for local people.		✓				✓	✓
We have secured nearly £300K ERDF funding to support local business access supply chain opportunities.		✓				✓	✓
The Youth and Connexions Service launched the second mobile youth bus. This will enable the Mobile and Detached Team to expand its offer to young people providing new project work including information, advice and guidance services and engage in promotional activity. The purchase of the bus has been made possible due to investment provided by a commercial sponsor, General Mills UK, the London Development Agency and Hillingdon Council.	✓	✓	✓		✓	✓	
School pupil attendance is showing year on year improvement. In Primary schools there has been an increase of 0.3% from 94.37% in 07/08 to 94.67% in 08/09, an increase of 0.02% compared to 07/08 National Average (2 terms). In Secondary Schools there has been an increase of 0.38% from 92.82% in 07/08 to 93.21% in 08/09, an increase of 0.48% compared to National Average 07/08 (2 terms).	✓	✓				✓	✓
School Inspections in Q1: Secondary Schools Inspection - Satisfactory (Mellow Lane) Primary Schools Inspections - 3 Good (Breakspear Infant, Harmondsworth Primary, St Bernadette's), 1 Satisfactory (Rabbsfarm)	✓	✓				✓	
Hillingdon Training Ltd came runner-up for the London Training Provider of the Year Award in The London Skills Awards 2009. Hillingdon Training Ltd was also short-listed for this award in 2008.	✓	✓				✓	
Good progress has been made to achieve the target for 30 first time buyers to purchase a property of their own. During the first quarter all 30 first time buyers for the scheme have been identified. Activity in the housing market has increased considerably in recent months. A request for additional funding is being made to meet demand from first time buyers. Applications from a further 88 households are in the pipeline.	✓	✓			✓	✓	✓

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ParkMark awards for car parks - now total 18 with 2 new car parks (Oak Grove, Eastcote and Long Lane, Hillingdon), 11 existing car parks retaining their awards and 5 others which do not currently have to apply for re-accreditation.		✓			✓		
A brand new playground with new equipment, safety services and fencing has been constructed in Warren Park	✓				✓		
Dirty Weekend/Breathing Places events completed in cooperation with the BBC - well attended events held at Little Britain Lake, Cowley Recreation Ground, Minet Country Park and Ruislip Woods.		✓			✓		
First "Streets Ahead" week of action event covering Heathrow Villages, Pinkwell, West Drayton and Yiewsley wards (20th to 26th June). Over 300 activities were held across a range of council services and partners, over 300 residents attended the initial "Information Fayre".	✓	✓	✓		✓		
Enforcement actions in Consumer Protection service - 3 prosecutions for unsafe storage of fireworks, Operation Liberal with the Police to combat Rogue Traders, 2 successful court actions against noise nuisance, and contributions to Food Safety Week, concentrating on publicity to older residents.		✓	✓		✓	✓	
Enhancements to Green Lane Town Centre including improvements to street lights, road layout and pedestrian crossings, and improved streetscene eg paving, furniture and fencing has been completed following extensive consultation with residents.	✓	✓			✓		
Despite the harsh economic conditions, the NNDR achieved the second best outturn for NNDR collection out of all the London Boroughs.	✓				✓		✓
87 homes occupied by vulnerable adults and older people have been improved during the first quarter in the private sector with improvements such as home energy insulation measures, against a target of 200 homes for 2009/10.	✓	✓			✓	✓	✓
Club Forum Event - May - 16 clubs attending a 'Play Sport London' grant funding workshop. 7 club/group successfully applied for funding to run additional activities during the summer, these include - hockey, basketball, swimming, dance, BMX, cycling, multi-sports.			✓				

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English Heritage have given a grant of £12,500, to be match funded by LB Hillingdon, for the commissioning of consultants to produce a Conservation Management Plan for Eastcote Coach House, Dovecot and Walled Garden, all of which are listed buildings.					✓		
Achieving Value for Money							
The 3 year target (2008-11) to achieve 3% cash-releasing value for money gains was achieved by the end of 2008/09.							✓
Building a culture for success							
The Adjudication Panel for England upheld a decision of the Standards Committee relating to the conduct of a Councillor breaching the Code of Conduct	✓				✓		
We have achieved 93% spend on 2008/09 Chrysalis Programme against an underspend of 20% in the previous year					✓		
The council has been re-assessed and we have retained our Investors in People (IIP) accreditation. The nationally recognised award demonstrates the organisation's commitment towards improving the way we manage and develop staff.					✓		
Our website was tested for performance function, compliance and accessibility by Sitemorse and given 1st place out of 428 council websites.	✓				✓	✓	
The ASCHH finance team have been across the country showcasing how to increase client income by £1m per annum which has been achieved through modernising and joining up of electronic systems.	✓				✓		✓
Achieved £34,000 of external funding from the Arts Council, Audiences London and Hillingdon Association of Decorative and Fine Arts for a music training programme, audience engagement and education workshops				✓			